FOREWORD

Not that many years ago almost every concept presented in the papers of this issue was unknown or very obscure. In future issues we can expect the technological landscape to change even further.

As always the articles in the issue involve both technical matters and business applications. The notion of e-commerce was in fact quite unknown until recently and SaiMing Au’s illuminating article on a technique used to generate such business gives us considerable insight into this concept. One area where on-line communications can be critical—the medical profession is explored by C. K. Yeo, C. T. Lau & B. S. Lee’s article on online doctors which will help us understand some of the changes that we will experience in this area. Inefficiencies in the workforce are explored in Chin-Tai Chen, John Yuan, and Chih-Hung Tsai’s article on improving work center performance.

“Web Cluster Dynamic Load Balancing- GA Approach” by Chin Wen Cheong & Amy Lim Hui Lan deals with a critical element of the workings of the Internet in a manner that is both technical yet fascinating. In their paper, Wen-Jen Chang and Chih-Hung Tsai, consider the supply lines of the global economy in one more effort to understand the larger trends of economic globalization.

As Editor-in-Chief I want to thank Dr. Bro. Martin, President Emeritus, for his long and continuing support for the work of this journal. And, of course, I would like to welcome Rev. Dr. Bro. Bancha, the new President of the University.

I am confident that the readers of the IJCIM will find this issue both interesting and informative.

Prof. Dr. Srisakdi Charmonman
Editor-in-Chief